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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office at the address given on the reverse side. Please type or write clearly.

Invention Promoter's Name: IP+R Telephone # 800 627 5382

Invention Promoter's Address: 1550 BRYANT ST. SUITE 770

City SAN FRANCISCO State CA Zip Code 94103

Complainant's Name: ROBERT C MANNO Telephone # 714 378 5353

Complainant's Address: 18601 DEMISSION LANE

City HUNTINGTON BEACH State CA Zip Code 92646

Customer's Name: Robert C Manno

WHAT IS YOUR COMPLAINT?

Please be as specific as possible. Specify the invention promotion services offered to be performed or performed, provide the name of the mass media in which the invention promoter advertised as providing such services, and explain the relationship between the customer and the invention promoter. If additional space is needed, the information may be provided on paper attached to this form.

THIS COMPANY (P+R) OWNED BY STEVEN BARBARICH
FOUND ME THROUGH THE US PATENT OFFICE,
SWAMPED ME WITH LITERATURE, UNTILL I SIGNED THE
CONTRACT FOR \$10,000 UP FRONT. NO CONTACT AFTER
THAT OTHER THAN ASKING FOR MORE MONEY. AFTER
TELLING ME "WE CAN'T WAIT TO WORK WITH YOU." NOT
THE TRUTH WHICH WAS, IN SECRET "WE CAN'T WAIT
TO WORK YOU OVER." THIS MAN IS A CROOK.

Signed: Robert C. Manno Date: 4/29/02

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.



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Steven Barbarich
Inventors' Publishing and Research
P.O. Box 881536
San Francisco, CA 94188

Dear Nicholas Godici,

I have provided Mr. Manno a list of over 50 companies and contact names that we personally contacted and followed up in regards to promoting his invention. We also attended the NACDS tradeshow in an effort to get a manufacturer interested in his invention. We had 100% rejections for his invention. We kept in contact with Mr. Manno as we do all our inventors with regular monthly updates.

In regards to Mr. Manno's comments, we are truly one of the honest and successful marketing firms. On our web-site inventorspublishing.com, hit the button "success stories" and inventors will see that we have made royalty licensing deals with over 15 different manufacturers for our inventors. One of those deals not listed on that page because of a confidentiality clause in the licensing contract, was a T.V. infomercial licensing deal for an exercise product with Fitnessquest Inc. This product has already made over \$7 million dollars, and the inventor has guaranteed royalties in his agreement for \$250,000 per year. This is a success. I will provide proof of these licensing deals to anybody who contacts us.

In regards to honesty, refer to our web-site again inventorspublishing.com under the "Testimonials" button where three of our inventors speak out about me and my organization. Tammy Grady says about IP&R, "Steve was able to get a strong and reputable company to license my product" and "I was very pleased with IP&R. They do what they promise." Another inventor John Hughes says "We signed an agreement, and IP&R was able to negotiate a 12% Royalty to me. I extend my thanks to you and your whole staff who worked so hard to make my dreams come true." A third inventor Renee White's testimonial is also listed on that page. All of these money making inventors have made themselves available to talk to skeptical inventors because they know we do an honest job, and get results too.

No matter how good we are at IP&R, there will always be products that fail. That is the nature of the business. And those inventors can get upset. I can assure the public, when inventors pay Inventors' Publishing and Research they are paying for real quality product managers, creative marketers, and the best shot at getting their product on the market. I invite any skeptic to our office to see how we really work. It will be quite evident to you that the money inventors pay to us is being utilized in the best possible way to help their inventions.

Sincerely,

Steven Barbarich
CEO, IP&R
415-720-4484, steve@absolutelynew.com

JUL 23 2002
received